STEINER BINOCULARS

Repair/Return Form

Please fill out the form below with the required fields (* Required field). In order for Steiner to process your order, you will need to receive an RA (Repair Authorization) number and attach it to the binoculars you submit for each repair.
A shipping & handling fee of $18 will be charged for each warranty and repair service: Please complete the credit card information or attach check/money order for the $18 S&H fee. Other charges will not be made to your credit card unless you preauthorize us to perform repairs with a cost limit. Average turn around time is approximately 2-3 weeks.
PLEASE EMAIL service@steiner-binoculars.com or CALL 800-257-7742 FOR YOUR RA #. INDICATE RA # RECEIVED BELOW.

RA #: _____

*First Name: _____ *Last Name: _____

Company Name: _____

*Address (No PO Boxes please): _____

*City: _____

*State/Province: _____ Postal code: _____

Country: _____

*Daytime phone #: _____

Email address: _____

Steiner Product being sent in: _____

Approximate age of item: _____

What service or problem is the product being sent in for? _____

_____

_____

Credit Card type (circle one): VISA MASTERCARD

Card #: _____

Exp. Date: _____ CID # (located on back): _____

Name on the card: _____

I hereby authorize Pioneer Research to charge my credit card if the amount of my service is less than $_____ (fill in dollar amount here, minimum $18 for S&H) without contacting me for further approval.

X _____
Signature **Date**

Pioneer Research ● 97 Foster Road, Suite 5 • Moorestown, NJ 08057 • Toll Free: (800) 257-7742 • Fax (856) 866-8615